# Effect of Clinical Decision Support Systems on Anticoagulant Duplications in Two Swiss Cantonal Hospitals



Hendrike Dahmke<sup>1,2</sup>, Sophie Stoop<sup>3,4</sup>, Dominik Stämpfli<sup>3,4</sup>, Marc Heizmann<sup>5</sup>, Andrea Burden<sup>3</sup>, Monika Lutters<sup>1</sup>, Claudia Zaugg<sup>1</sup>

<sup>1</sup>Clinical Pharmacy, Cantonal Hospital Aarau, 5001 Aarau, Switzerland, <sup>2</sup> Department of Pharmaceutical Sciences, University of Basel, 4056 Basel, Switzerland, <sup>3</sup> Institute of Pharmaceutical Sciences, Department of Chemistry and Applied Biosciences, Swiss Federal Institute of Technology ETH Zurich, 8093 Zurich, Switzerland, <sup>4</sup> Department Medical Services, Hospital Pharmacy, Cantonal Hospital Baden, 5054 Baden, Switzerland, <sup>5</sup> Division of Oncology, Hematology and Transfusion Medicine, University Clinic of Medicine, Cantonal Hospital of Aarau, 5001 Aarau, Switzerland

# Background

- Erroneous anticoagulant duplications increase the risk of bleeding events.
- This risk can be reduced by using Clinical Decision Support Systems (CDSS). However, it is not yet established which CDSS design is most suitable to prevent medication errors.
- We investigated the effect of two different CDSS on the number of cases with erroneously duplicated anticoagulants in two hospitals with the same electronic health record system (KISIM by CISTEC).

### Methods

**Study design**: Retrospective observational study in two Swiss cantonal hospitals (hospital A and hospital B).

Observation period: One year before and after implementation of the CDSS in KISIM.

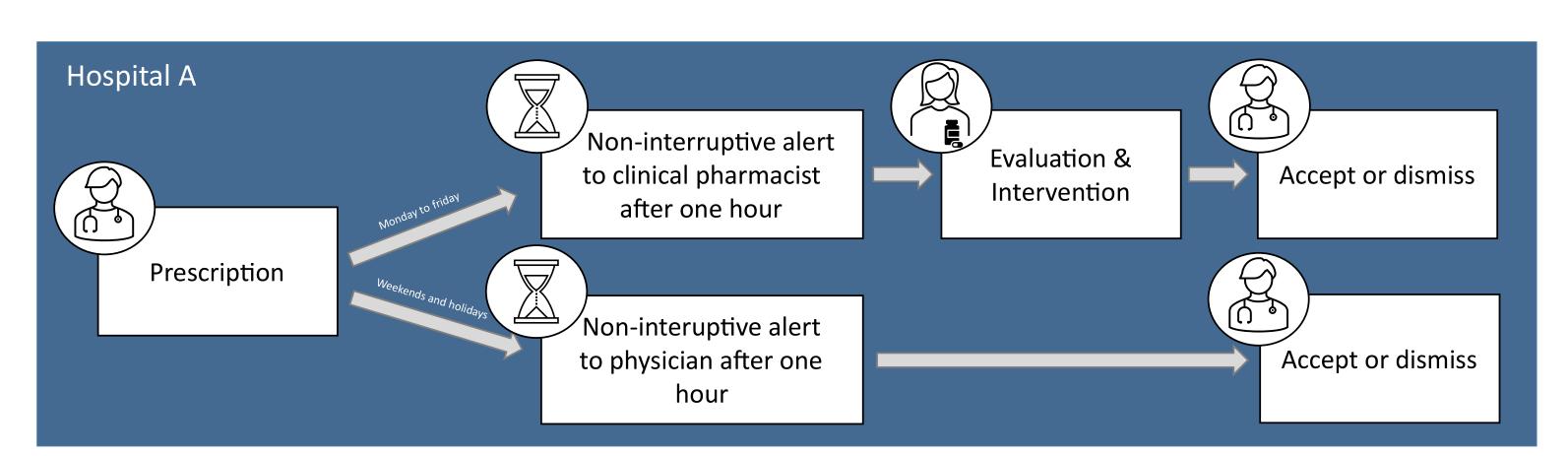
Database: Clinical patient data from KISIM.

Patient population: All patients who were of legal age, did not refuse general consent and were treated with 2 or more anticoagulants at any given day.

**Analysis**: Two researchers independently reviewed all patient cases to determine whether the prescription of 2 or more anticoagulants per day was due to an intentional change of medication or an erroneous anticoagulant duplication.

**Endpoints**: Relative risk (RR) and relative risk reduction (RRR) for cases with anticoagulant duplication in the post-period compared to the pre-period for both hospitals.

The mean duration of anticoagulant duplications before and after implementation was assessed.



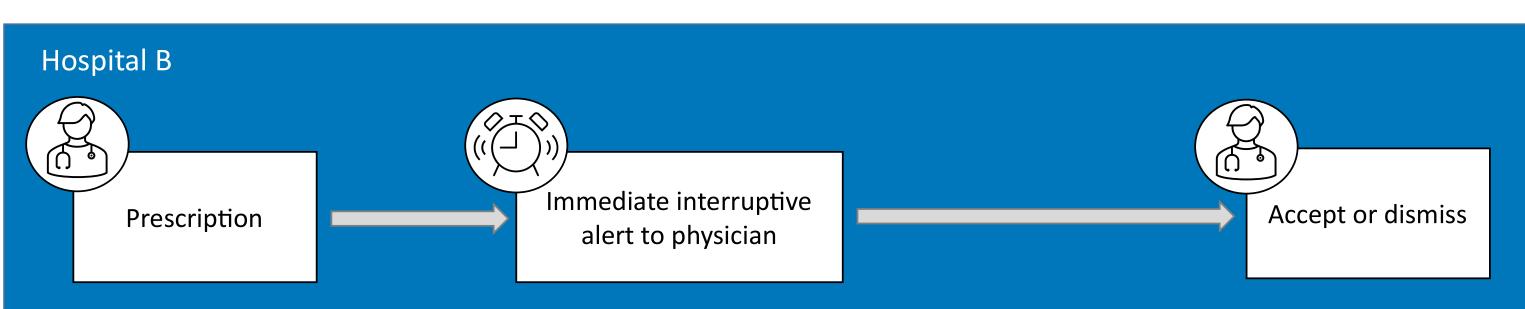


Figure 1. Visual isation of the CDSS at hospital A (above) and hospital B (below)

**Hospital A**: The CDSS alerted clinical pharmacists who then sent non-interruptive alerts with a specific recommendation to the physician. On weekend and holidays, the CDSS alerted physicians directly (KPharm integrated in KISIM).

**Hospital B**: The CDSS produced generic interruptive pop-up alerts at the time of prescribing (CDS.CE Check integrated in KISIM).

### Results

### Hospital A:

- In the pre-period, 104 out of 332
  cases received an anticoagulant
  duplication. In the post-period, 73 out
  of 410 cases received an
  anticoagulant duplication.
- The RR of cases with an anticoagulant duplication in the post-period compared to the pre-period was 0.57 (95% CI = 0.44, 0.74), corresponding to a RRR of 43%.
- The duration of anticoagulant duplications was reduced from a mean of 1.53 days to a mean of 1.05 days (SD 0.22, p<0.05).</li>

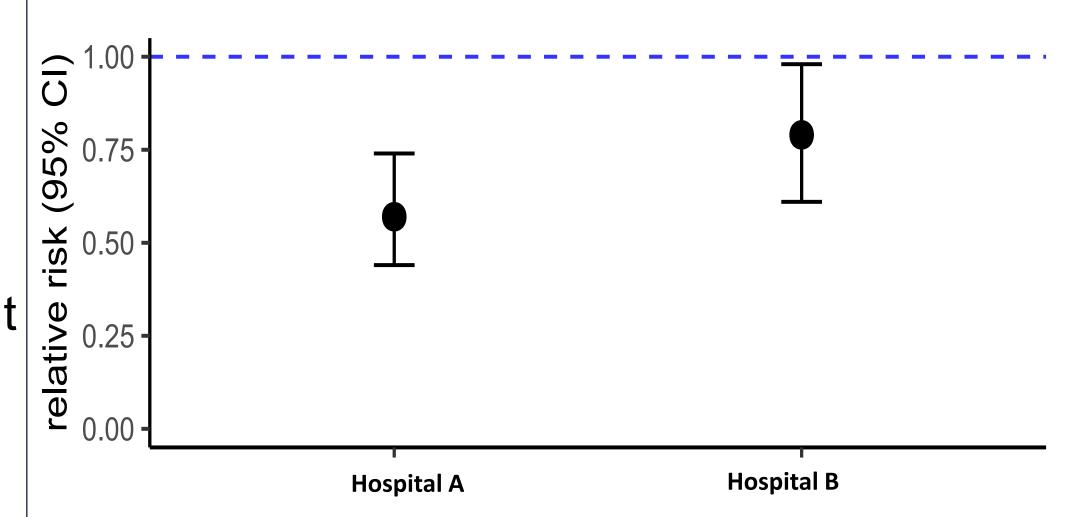


Figure 2. Relative risk of cases with anticoagulant duplication in the period after CDSS introduction compared to the period before CDSS introduction for hospital A (left) and hospital B (right).

## **Hospital B:**

- In the pre-period, 107 out of 435 cases received an anticoagulant duplication. In the post-period, 91 out of 470 cases received an anticoagulant duplication.
- The RR of cases with an anticoagulant duplication in the post-period compared to the pre-period was 0.79 (95% CI = 0.61, 0.98), corresponding to a RRR of 21%.
- The reduction in mean duration of duplications after implementation was statistically insignificant (pre-period: 1.75 days, post-period: 1.71 days, p = 0.44).

# Conclusion

- The implementation of a CDSS led to a significant decrease of the number of cases with erroneously duplicated anticoagulants in both hospitals. The effect was more profound at hospital A.
- A decrease in the mean duration of anticoagulant duplications could only be shown for hospital A.
- These findings highlight that the design of a CDSS is important for its efficacy.